

## Carlstrom, Mike

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**From:** Rich Sanders [RFSanders@NNU.Edu]  
**Sent:** Tuesday, November 18, 2008 10:45 AM  
**To:** Carlstrom, Mike  
**Subject:** Rick Oltman and Dave Franklin

Mike Carlstrom  
Guide One/Taylor Ball

Dear Mr. Carlstrom,

On behalf of Northwest Nazarene University athletics I would like to thank Guide One/Taylor Ball for providing outstanding employees onsite after our fire. Dave and Rick are now honorary members of our staff. We hated to see them go. They were great to work with and made the challenging process of dealing with the fire much easier. Their positive attitude and willingness to help us and go the extra mile were really appreciated. They are great representatives of your company.

Sincerely,

Rich Sanders  
Athletic Director  
Northwest Nazarene University  
208-467-8825