

Hwy 326 Worship Center
01/26/2009
5970 Hwy 326 N
Kountze, TX 77625
409-246-2453
Claim# 42C06888

To: Mike Carlstrom
GuideOne/Taylor Ball

This letter is intended to express our appreciation for the dedicated efforts, the hard work and the outstanding quality of service provided by Rick Oltman in the repairs of our Church. It has been on a professional level that our friendship has flourished in the past four months, while the repairs took place. Because it involved major repairs and the fact that a multitude of unexpected issues were addressed professionally and all problems were solved to our complete satisfaction, I had plenty of opportunities to assess the work done. It is with the highest recommendation that I write this letter with a character reference of Rick Oltman.

We discussed the exact specifications of the job and plenty of details were provided before the deal was made. He clearly demonstrated that he is an excellent advisor. Firstly, with a thorough analysis of the project and potential challenges, he adroitly assessed the corrective solutions, which is reflective of extremely good judgment. Secondly, through a comprehensive estimate of required material and labor, he ensured the required resources were available to properly complete the repairs, on a predetermined schedule we had talked about.

On a professional level, I have been able to see the true character of Rick, whom I feel is a man of integrity and honesty.

He has a strong sense of teamwork and possesses a special sensitivity when dealing with others. He is a personable, enthusiastic and dedicated individual. Realizing that good work requires ongoing discussion, he always informed me of important issues and at all times facilitated the negotiation of solutions. I have personally witnessed many situations that have proven he is a hard-working and very dependable person. At work, I had the opportunity to see that he handled the many different situations with enthusiasm and motivation, and when combined with his natural abilities it always results in complete success.

He always listened carefully to my requirements, providing excellent leadership with clear explanations especially on safety issues. Very quick to recognize important situations, Rick immediately initiated corrective action before a minor problem became a major issue. He demonstrated repeatedly a strict adherence to security codes and building regulations. Because of his continuous vigilance and attention to details, he discovered a serious electrical problem made by a previous contractor, he immediately brought it to my attention and he quickly made arrangements to fix it.

His support to the repairs, resulting from exceptional work demands to resolve unforeseen critical problems from the original construction of the Church, is the finest example of dedication and acceptance of responsibility I have observed. His reactions were exemplary as he worked countless hours to meet our expectations and to ensure no detail was overlooked.

Many contractors are skilled and reputable, but rare are those with a personal code of ethics that include loyalty, integrity and honesty. In my opinion, Rick Oltman possess such a code of ethics and has all of the personal attributes, work ethics, people skills, and experience that makes him an excellent contractor to completely satisfy any construction of repair requirements, on schedule. I personally can not think of a better individual than Rick Oltman and without hesitation, I would highly recommend Rick Oltman and GuideOne/Taylor Ball.

The repair project has been, from the beginning to the end, a very successful experience for our Church. Although I have already thanked personally Mr. Rick Oltman, this letter serves as a formal acknowledgement of my sincere appreciation for a simply outstanding job.

Yours truly,

Senior Pastor John M. Brown
Hwy 326 Worship Center
Kountze, TX